



Removal of ERS 8600 5.1.x Software Images from Support Web Posting

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Background:

In our continued effort to provide our Enterprise customers with a highly reliable Core network infrastructure reducing any potential downtime which could negatively impacting your business, the Enterprise Data team has established a practice of proactively removing code which could potentially cause network outages and replacing it with updated code. This is done even though the probability of such circumstance happening is extremely low. By doing this, we ensure customers selecting to upgrade to a new software load will always be choosing the most reliable and advanced version for a given code stream. Please understand that this level of proactive code maintenance is not a reflection of poor quality for previously posted codes, but rather the assurance when upgrading to a new code customers will always only have access to a software load which drives high reliability and business continuity.

Based upon this, the Enterprise Data team has chosen to remove all previous versions of ERS 8600 Release 5.1.x (specifically 5.1.0.0 and 5.1.1.0) from the Nortel Support Web portal, and replaced this code with Software Release 5.1.1.1.

Analysis:

Current posted releases of ERS 8600 Release 5.1.x software have occasionally been shown to be unstable in some customer environments, and therefore Nortel is being proactive in removing these code releases to ensure additional customers are not exposed to any potential issues.

Recommendations:

The root cause of the system instability has been diagnosed and corrected in release 5.1.1.1. This code has been deployed at a number of the affected sites with positive results in all instances. Nortel recommends that customers now use software release 5.1.1.1, if working within the 5.1.x code stream.

Required Actions:

For those customers currently running any 5.1.x code with no issues, it is very likely they will continue to run unaffected however, these customers should consider a future move off of 5.1.x to an updated software version (either 5.1.1.1 or later). For customers running any version of 5.1.x and experiencing any instability, Nortel recommends an immediate move to software release 5.1.1.1. For any new or planned customer installations or upgrades, prior versions of 5.1.x should not be used, and instead 5.1.1.1 should be installed.

Please note that Nortel will continue to support all 5.1.x versions prior to 5.1.1.1 for networks that are currently operating

on those versions of software. A mandatory upgrade to 5.1.1.1 is not a requirement.

Attachments:

There are no attachments for this bulletin

Footer Information:**For Additional Information:**

See the Readme file associated with the ERS 8600 5.1.1.1 Software release for exact Software changes.

Products and Releases:

The information in this bulletin is intended to be used with the following products and associated releases:

| PRODUCT | RELEASE |
|--|---------|
| Ethernet Rtnng Switch-Ethrnt Rtnng Swt 8600-Ethernet Rtnng Switch 8600 | 5.1.0 |
| Ethernet Rtnng Switch-Ethrnt Rtnng Swt 8600-Ethernet Rtnng Switch 8600 | 5.1.1.0 |

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PRE-REQUIRED PATCH:
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Nortel recommends any maintenance activities, such as those outlined in this bulletin, be completed during a local maintenance window.

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